



THE BACK FENCE

CITY OF DEARBORN OFFICIAL NEWSLETTER • FALL 2016

Public Service Days end December 16, 2016, will start again on March 6, 2017 after successful program extended by two months

The Public Service Days program concludes for the season on December 16, 2016 and resumes March 6, 2017.

Previously, the program ended in November and resumed in April. An amendment made to the City of Dearborn Traffic Code has extended the Public Service Days program by two months, beginning in 2016.

Vehicles must be removed from streets from 8 a.m. to 4 p.m. on Public Service Days, which coincide with a neighborhood's trash collection day. An easy way to remember is by the motto: "Carts out, cars in."

Keep parked cars off roads until 4 p.m.

Keep your parked cars off the street until 4 p.m., even if your trash has already been collected before 4 p.m. Other services may be provided on your street until 4 p.m.

By removing parked vehicles, the City can provide curb-to-curb street sweeping, and more efficient tree-trimming, catch basin cleaning and other maintenance services.

"Residents across the city pay for services with their taxes and they deserve to have them delivered in their neighborhoods in a thorough and effective manner," Mayor John B. O'Reilly, Jr. said. "Keeping parked cars off the streets gives us that chance."

Parking ticket fines increase with each violation

Because Public Service Days are so important for clean streets and for safety, violations of the Public Service Days parking rule will result in parking tickets.

The first violation is \$15 (or \$7 if paid within three days); the second violation in a calendar year is \$30; and the third violation in a calendar year is \$70.

If a fourth violation occurs in a calendar year, the vehicle will be towed at the owner's expense.

Tickets also will be issued to vehicles parked across sidewalks, on the easement or on lawns.

Enforcement of the parking rules will be suspended during the holiday weeks of Memorial Day, Independence Day, Labor Day and Thanksgiving Day. These are holiday weeks when trash collection is delayed a day.

But residents are always encouraged to keep parked cars off the streets on trash days when possible.



Moving parked cars off the street on Public Service Days helps keep city streets clean.

Never put trash carts in road

Trash and recycling carts should not be placed in the road at any time.

The City of Dearborn recognizes that keeping vehicles off the streets can be an inconvenience, and Public Service Days are suspended during January and February when it is less likely that maintenance is possible.

For parking issues related to Public Service Days, call 943-2294. Parking hardship exemption applications are available at www.cityofdearborn.org or at the Dearborn Police Station, 16099 Michigan Ave. ■



Pet owners are looking forward to Dearborn's new dog park.

Canine pets and their companions ready for Dearborn Dog Park to open

Responding to requests from dog owners, Dearborn is constructing the City's first dog park.

The pooch park will be a 2.3 acre facility south of the Henry Ford Centennial Library and just north of the railroad tracks.

Slated to open in the spring, the facility will be divided into two areas, one for large animals and the other for small ones.

Each area will be enclosed with a fence and accessible only through a gate, which will restrict entry to Dearborn dog owners who have paid a fee for using the facility.

A crushed stone path around the perimeter of the fence will provide a walking route for the four-legged visitors and their owners.

Each area will also be equipped with benches, dog waste bags and waste disposal

stations, water access and unique "dog agility" equipment.

The price tag for Dearborn's first dog park is \$154,000, of which \$15,000 will be covered by a generous donation from The Oakwood Group.

As part of this project, the Recreation & Parks Department is seeking volunteers for its Dog Park Support Committee, which will work with the department in (1) creating the rules and regulations governing the use of the facility, (2) maintaining and cleaning the facility, and (3) responding to residents' feedback concerning the park.

Anyone interested in joining the Dog Park Support Committee is asked to call 943-2410. ■

Bag leaves for curbside pickup every week; loose leaf collection scheduled for Oct. 24–Dec. 2

Dearborn is proud to be a Tree City USA for more than 26 years. Trees are one reason we enjoy a high quality of life in our community. But disposing of leaves from those trees is a big job.

Place leaves at the curb each trash day

The best method to ensure your leaves are picked up promptly after they fall is to put them in yard waste paper bags or 20-32 gallon containers with a City yard waste sticker on the lid and set them at your curbside every week.

Place the bags or containers on your easement by 7 a.m. on your trash day each week. They will be picked up that same day.

Yard waste stickers are available at the Dearborn Administrative Center and Dearborn libraries.

Leaves in plastic bags or in cardboard boxes will not be picked up.

Alternative method: loose leaf collection

Loose leaf collection is scheduled to begin the week of Oct. 24 and end the week of Nov. 28, with the last pickup on Dec. 2. (Weather may change the schedule.)

Leaves raked into the street are not picked up every week. Crews aim for two pickups during the season in every neighborhood.

(Note that pickup only occurs on trash days, so the last pickup on Dec. 2 will be for the Friday trash district only. The last pickup for the Monday district will be Nov. 28. For Tuesday's trash district, Nov. 29; Wednesday, Nov. 30; and Thursday, Dec. 1.)

Leaves picked up on non-recycling weeks

Leaves that are in the street are picked up on a neighborhood's Public Service Day during the non-recycling week.

Only rake leaves into the street on the day before your trash is picked up on a non-recycling week.

The city has secured additional help this year, which should mean more of, if not



Loose leaves in the street will be picked up twice in every neighborhood during the season.

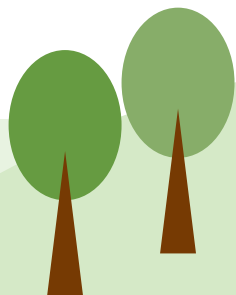
all of, a single non-recycling district can be cleared in one day in 2016.

If crews do not pick up all the leaves in a neighborhood on the designated day, they will start where they left off when they return two weeks later during the non-recycling week.

Don't rake leaves into the street too early

Raking leaves into the street too soon leads to dangerous driving conditions and leaves that blow back onto neighbors' yards.

Contractors paid by residents to rake leaves must follow the same rules. ■



Tree planting, preservation encouraged

Dearborn encourages all homeowners to plant and take care of their trees, and sets guidelines for the management of trees through a 2009 ordinance.

The Dearborn tree ordinance creates a procedure for tree removal on private property and consequences, including fines, for those who do not follow it.

Rules for trees 16 inches or more

- Homeowners who want to remove a tree that is 16 inches or more in diameter at chest height must use a licensed tree removal company registered with the City Clerk's Office. The contractor must submit a tree removal permit application to the City Hall Permit and Plan Review Office at 16901 Michigan Avenue.
- The permit application is available at www.cityofdearborn.org or at the Permit Office. The permit is free as of October 2016, but this may change.
- Homeowners or contractors with permitting questions should call 943-2460.

Arborist must evaluate trees

- The City will conduct a site visit to verify application information and evaluate the tree. The arborist will consider the tree's species, health, and impact on the surrounding area.

- Permission will be granted to remove or relocate a tree when it is consistent with good forestry practices. Under certain circumstances, permission will also be granted to remove or relocate a tree when it is necessary for structure or site improvement. However a property should never be cleared of trees without first reviewing with the City.

The goal is to retain healthy trees

- In some cases, the City may require homeowners to plant a replacement tree or make a \$100 contribution to the City's tree fund.
- No permit is needed if the tree is dead, distressed, or storm damaged.

City resources to save trees

- City personnel also can be resources for those who want to maintain or save trees on their property. Each spring, the City offers a low-cost tree planting program for city easements. For information, call 943-2107.
- For information, to report damaged trees or to notify the City about trees being removed illegally, call 943-2107. To report suspicious tree-cutting on the weekends, call the non-emergency number of the Dearborn Police Department at 943-2241. ■

Dearborn asks for help with street tree inventory project

Trees can greatly impact our quality of life. They provide clean air, absorb rainwater, cool temperatures, encourage interaction and discourage crime, provide a habitat for wildlife and increase property values.

The City of Dearborn is embarking on the Tree Inventory Project, an effort to compile the number of street trees contained within city borders and we need your help.

Residents are asked to fill out a quick online form about whether they have a street tree located on the city easement on their property. (This is the area between the sidewalk and the street).

The City only needs the address of the property and number of trees in the street easement. Additional information is optional.

Residents can access the form at www.cityofdearborn.org/community/green-dearborn/count-a-tree

The City of Dearborn will then use this information to compile GIS mapping of every tree within the community.

Your assistance on this project is very important.

Once our tree maps are completed, the public will have access to this valuable data at www.cityofdearborn.org. ■

Voters, canvassers reminded about election rules, especially regulations regarding absentee ballots

No matter which candidate you support, the Nov. 8 general election could be a close one. Polls will be open from 7 a.m. to 8 p.m. that day. Oct. 11 was the last day to register for the election.

Registered voters who would like to request an absentee ballot may do so at any time. The form is available at www.cityofdearborn.org.

Voters can request an absentee ballot if they are over 60 years old or unable to attend the polls in person due to travel, disability, religious concerns, election work out-of-precinct, or incarceration.

The City Clerk's Office will be open special hours on Saturday, Nov. 5 from 9 a.m. to 2 p.m. to assist absentee voters.

Absentee voters are reminded that only immediate family members are allowed to return the ballot for them. Adults living in the same household may also deliver the form.

"No one should be coming knocking on your door asking if you need assistance," stressed Deputy City Clerk Lola Isiminger.

Doing so is a violation of election law and could result in felony charges against that person.

Isiminger reminded absentee voters that each person needs to complete his or her own ballot in private. Anyone who assists an absentee voter in any way is required to sign a statement on the ballot's return envelope. It is a felony to try to influence a voter while they are voting. ■

Skip the line and pay online: City offers several easy ways to pay bills

The City of Dearborn encourages residents to take advantage of easy payment options for their City bills. Remember, there's no need to wait in line to pay on time.

Customers paying water or tax bills can take advantage of drop boxes located at the Dearborn Administrative Center, 16901 Michigan Ave.

Boxes are located inside of the building to the right of the Treasury windows, as well as in the parking lot.

The gray outdoor drop box is adjacent to the Main Entrance of the DAC and offers a convenient drive-through option.

Payments placed in the drop box at the DAC should include a check, money order, or cashier's check made payable to the City of Dearborn, along with the payment coupon, no later than 5 p.m. on the due date.

Automatic Clearing House Debit option

Residents may choose to have payments for property tax and water bills made automatically through the Automatic Clearing House (ACH) Debit system.

Residents enrolled in the program will have payments automatically withdrawn from their bank accounts.

For summer tax bills, residents can choose to have the full amount withdrawn on the Sept. 14 due date, or in three installments: Sept. 14, Nov. 14 and Jan. 14. Winter tax payments made through ACH can be withdrawn on either Dec. 15 or the final due date of Feb. 14.

Enrolling in ACH enables residents to pay their bills without leaving home, and ensures that payments are made on time.

This service is free, secure and easy to arrange by submitting a completed ACH form to the Treasury Division, along with a copy of a voided check or a statement from your bank verifying your routing and account number.

ACH forms are available at www.cityofdearborn.org/paymentoptions and at the DAC, all Dearborn Public Libraries and the Ford Community & Performing Arts Center. ■

City Hall Artspace Lofts celebrates grand opening

More than 300 people participated in the grand opening celebration for the City Hall Artspace Lofts in September.

The City of Dearborn sold the building to the nonprofit Artspace organization for the development of an exciting live, work and exhibit space for artists, and to spur economic development in the east downtown.

At the same time, most city offices moved to the Dearborn Administrative Center at 16901 Michigan Ave., adjacent to the municipal campus containing the police station, district court, Henry Ford Centennial Library and the Ford Community & Performing Arts Center.

Visitors to the City Hall Artspace Lofts toured the renovated spaces in the historic City Hall at the corner of Michigan and Schafer and got a glimpse of the 53 housing units, now all rented to income-qualified artists.

Mayor John B. O'Reilly Jr. thanked the members of the Dearborn City Council, East Dearborn Downtown

Development Authority (EDDDA), Planning Commission and others whose efforts brought the project to fruition. The mayor first contacted Artspace in 2009, and the first residents moved in by late 2015.

Transformative vision

"The transformation of our historic City Hall building into the Artspace Lofts is the culmination of our vision to bring a unique attraction to our east downtown to draw more residents, customers and visitors to our community, and to be an economic catalyst for additional inspired development in the area," the Mayor said. "Artspace was the right partner to achieve these goals and the grand opening gives our whole city a chance to celebrate."

The campus also features nearly 20,000 square feet of commercial space in the Concourse Building that connects the residential spaces.

Artspace Lofts, in partnership with the City, the EDDDA, Wayne County, the Arab American National Museum and other organizations, worked to bring the housing project and regional attraction to Dearborn.

One-of-a-kind opportunity

Ralph Parus, a small sculpture artist, was the first person to move into the building and enjoys living there.

"I love it, Parus said. "It's a beautiful and inspiring space. I am 60 years old and can't think of a better place to be right now."

Melissa Dettloff, 38, a print-making artist who moved in in May, also enjoys her new space. "It's nice to have a living space where I can also work and display some of my prints," she said.

Lionez Kimber, a young graphic designer and Detroit native, said Artspace has given him a vision that anything is possible in art and life.

"They always say that it is variety, but I firmly believe Art is the spice of life."

Artspace is a non-profit organization that uses the tools of real estate development to create affordable, appropriate places where artists can live and work. Artspace has 42 developments serving artists throughout the country. ■



Artspace resident and print-maker Melissa Dettloff.



Artspace resident and sculpture artist Ralph Parus.

Rules for safe and efficient collection of trash, recyclables and bulk materials



Place carts correctly at the curb.

It is hard to remember all the rules every week regarding trash and recycling pickup. Use this handy guide, especially when you have a situation that doesn't occur every week.

General rules

- Take your carts out to the curb after 5 p.m. the night before collection day or by 7 a.m. on trash collection day. Remove your empty carts from the curb by midnight on your trash day.
- Trash must be bagged and placed inside the city-provided gray carts. Always keep your cart lid closed.
- Any bagged trash (maximum of 4 bags) placed outside of the gray cart will be reloaded into your cart.
- If this happens frequently, City ordinance requires the homeowners/occupants to lease an additional trash cart. Households that generate additional trash will be notified that they must call 943-2433 to arrange for the additional cart and pay the one-time lease fee of \$55.

- Seasonal décor such as hay/straw bales and pumpkins should be bagged and placed inside your trash cart.
- Styrofoam should be placed in trash carts.

Recycle these items in green carts

- Paper bags, junk mail, paperboard, newspaper, magazines, phone books, office paper, kitchen cookware, household plastics (No. 1 - 7), plastic bags, and glass jars. Also, cans made of steel, tin and aluminum.

Recycling cardboard

- Cardboard may be recycled, but cardboard boxes and other bulky recyclables must be broken down and placed inside the green recycle cart.

Free disposal at DPW yard each month

- Dearborn residents may dispose of items not picked up at the curb on the third Saturday of every month at the Department of Public Works (DPW) yard, 2951 Greenfield Road, south of Rotunda Drive.
- To take advantage of this free service, you must be able to move the objects from your vehicle to the disposal site. ■

Call 943-2433 if you have questions about bulk items, trash and recycling, or visit www.cityofdearborn.org

Curbside yard waste collection continues until week of Dec. 5-9

Collection of yard waste at residents' curbs ends for the 2016 season the week of Dec. 5-9.

Curbside pickup ends with each trash pickup day. So, residents with a Monday trash district would get their last yard waste pickup on Monday, Dec. 5. Residents with a Tuesday trash pickup will be served by a last collection on Tuesday, Dec. 6. The pattern continues through Friday, Dec. 9.

Yard waste includes grass clippings, weeds, leaves, shrubs and brush trimmings.



Put yard waste into yard waste paper bags or your own 20 – 32 gallon container marked with a yard waste sticker. Free stickers are available at the Dearborn Administrative Center.

Do not use plastic bags or cardboard boxes. They will not be picked up.

Do not blow or sweep yard waste into the street.

Yard waste collection begins again the week of March 13, 2017. ■



Fire Department reminds residents of rules regarding open fires, safety

For residents looking to cozy up to fire pits this fall, the Dearborn Fire Department has issued a reminder of the city's open fire rules.

The department has laid out a series of rules in compliance with the International Fire Code and Dearborn ordinance:

- The fire pit must have screening on all sides, including the top.
- The fire must be constantly attended.
- The fire must be completely extinguished after use.
- If there is objectionable smoke, the fire must be extinguished.
- If wind direction causes the smoke to invade neighboring structures, the fire must be extinguished.
- Fire extinguishing mediums must be provided. These can include an appropriate fire extinguisher, garden hose, dirt or sand.

- Fire pits must not be located within 15 feet of a structure.
- Wood must be clean, not creosote-laden. No construction materials or trash can be burned.
- Leaves – or any other material besides clean wood – must not be burned under any circumstances.

“When in doubt, put it out”

The Dearborn Fire Department urges residents to follow a simple rule whenever they are uncertain if a fire complies with these guidelines. “When in doubt, put it out.”

The rules apply to all recreational fires and open burning. Any fires outside of the parameters above must be pre-approved by the Dearborn Fire Department. ■

Reduce pest problems

Colder weather often comes with increased risk of rodent infestation as critters seek shelter from dropping temperatures.



For an effective control program:

- Keep your yard clean. Store trash properly, in trash carts with lids closed.
- Remove and dispose of animal feces daily.
- Eliminate all food sources on your property, including pet food and bird seed.
- Seal cracks or breaks in foundations, and repair holes around pipes, screen doors, windows, vents and other openings.
- Keep grass cut below six inches high, remove weeds and keep branches and bushes trimmed off the ground.
- Do not use commercially available rodenticides. Such poisons are to be handled by professionals only.

Residents seeking the city's assistance may contact Vector Control at 943-2099. ■

City expands school recycling to encourage additional success

A recycling education program called Dearborn Education and Action on Recycling (DEAR) is expanding in our community.

The program, which began in Bryant Middle and Long Elementary schools, has been added to Salina Intermediate and Salina Elementary schools for the 2016-17 school year.

The DEAR project is a collaborative effort between the City of Dearborn and Dearborn Public Schools and is coordinated by the Ecology Center and Recycle Ann Arbor.

The program encourages students and their families to be agents of community transformation around recycling.



The DEAR project teaches children the benefits of recycling.

The City of Dearborn was a leader in curbside recycling, and hopes to make the service even more successful by having the community fully utilize it. Mayor John B. O'Reilly, Jr. advocated for the DEAR approach.

Information clarifies materials

DEAR addresses diverse ethnic, racial, and cultural backgrounds to promote recycling habits and educate residents about materials that can and can't be recycled, reducing contamination in the recycling stream.

A preliminary assessment during a 2015-16 pilot program indicates that community members are motivated to recycle but they need more information.

"When recycling carts are filled with the wrong contents, they are considered contaminated and will not be accepted by the Materials Recovery Facility," said Sean Adams, of the City's Property

and Maintenance and Development Services Department.

"While Dearborn has a long history of recycling, our waste collector has reported some neighborhood hauls with contaminated materials ranging as high as 25 to 40 percent," Adams said.

Students can lead the way

Focusing on schools as agents of community transformation offers two important benefits:

1. Immediate change can be achieved by enabling the schools to contribute a significant quantity of clean recycling into the system.

2. By integrating recycling into school culture, students build a strong foundation they can carry back to their families and more broadly influence residential recycling habits.

In addition to a grant for the program, the Dearborn City Council provided funding for the project, recycling carts and collection at the participating schools.

Adams said project collaborators hope to bring the program to every public school in Dearborn. ■

New splash pad, playscape, completed trail, boosted picnic area, zip line part of Recreation's improvements

Supplementing the recreational and leisure-time facilities of the city is one of the ways in which the Dearborn Recreation & Parks Department addresses the needs of the community.

Whitmore-Bolles splashpad

A \$218,000 Wayne County Parks Millage Allocation Grant will fund the installation of a new splash pad at Whitmore-Bolles Park. The project will also include stand-alone restroom facilities.

The Whitmore-Bolles facility will mark the third splash pad in Dearborn and construction is expected to begin in the spring.

Splash pads at Hemlock and Crowley Parks have been well-received, experiencing consistently high usage.

Crowley Park playscape

Children in the Crowley Park neighborhood will soon be able to enjoy a new, very elaborate 3,300-foot playscape. It was scheduled to be installed in October. The development process for this appealing playground included the input of nearby residents.

Rouge Gateway extension

Work is scheduled to finish this fall on the Rouge River Gateway Trail extension project.

The Gateway Trail extension will provide a path for walkers, joggers and bicyclists from the trailhead, located east of Andiamo Restaurant, traveling west behind the restaurant on an elevated boardwalk, and then proceeding along the Rouge River and out to the existing bike lane on Brady Street. A connection then can be made to Ford Field Park.

Camp Dearborn beach, zip line

Camp Dearborn has also seen an important addition, and another is planned.

With funds left over from the Camp Dearborn Non-Motorized Trail project, the city has downsized the parking lot near the main beach and replaced it with green space, creating several additional picnic areas in proximity to the beach.

Next summer, visitors could well enjoy a new zip line. Pending approval by the Village of Milford, the new zip line could be installed next spring, just in time for summer campers. ■



The Crowley Park neighborhood will soon enjoy a new, 3,300-foot playscape.

Avoid tickets, get parked vehicles off the street during snow emergencies so roads can be plowed

Parked vehicles by law must be removed from roads when the City of Dearborn declares a snow emergency.

Parked vehicles left on the street will be ticketed. Police do not issue warnings. Tickets are \$80.

Snow emergencies are generally declared when three inches of snow or more is predicted within a short period of time, or when other weather conditions will make the roads hazardous.

Sometimes a snow emergency is declared ahead of a snow storm, to give residents plenty of warning to move their parked vehicles so they won't get ticketed.

Even if a snow emergency is not declared, residents can help the City plow the roads faster and more effectively by moving parked vehicles off the street whenever significant snowfall is expected.

Outdoor early warning sirens will be activated to signal the beginning of a snow emergency and the requirement that residents move their parked vehicles off the street.

Residents can also check to see if a snow emergency is in effect via:

- City website www.cityofdearborn.org, Facebook and Twitter pages
- CDTV (government cable access channel. This is channel 12 on Comcast, channel 10 on WOW, and channel 99 on AT&T)
- TV and radio news
- Text or email messages from the public safety information system known as Nixle. Residents can sign up to receive alerts at Nixle.com
- Snow emergency hotline at 943-2444

Tickets can be given after snow emergency ends

Even after a snow emergency ends, police are permitted to ticket parked vehicles if they appear as if they had never been moved during the emergency. The most likely sign is that they are covered in snow.

Crews also salt the roads, even if they are not plowing

It is also a good idea to remove parked vehicles when City crews are salting roads, to allow for better coverage.

Driveways may be covered during snowplowing

Please take into consideration that driveway aprons will be covered with snow from street plowing operations. It is an inconvenience, but necessary so that roads can remain safe for drivers. Do not put snow from your driveway or sidewalk back into the cleared street. ■



Snow emergency parking options for residents in northeast, southeast Dearborn



The city recognizes that some residents do not have driveways and during snow emergencies cannot easily remove their vehicles from the streets, especially in northeast and southeast Dearborn.

So, to help residents in those areas, the City has designated specific streets that residents can use temporarily during a snow emergency.

Residents can park on the streets listed below during a snow emergency. They are marked with signs.

Southeast Dearborn

- Eagle, from Amazon to Salina
- Lapeer, from Ferney to Amazon
- Lowrey, from Holly to Saulino Court
- Westlawn, from Vernor to Burley
- Tuxedo, from Ferney to Riverside Drive
- Whittington, from Canterbury to Riverside Drive
- Berkshire, from Industrial to Canterbury
- Morningside, from Industrial to Wyoming
- Riverside Drive, from Industrial to Vernor

Northeast Dearborn

- Blesser, from Maple to Oakman
- Henson, from Maple to Oakman
- Henn, from Chase to Williamson
- Haggerty, from Maple to Calhoun
- Paul, from Chase to Horger and between Schaefer and Hartwell
- Hemlock, from Chase to Oakman
- Donald, from Chase to Calhoun and between Reuter and Oakman
- Alber, from Reuter to Oakman

View maps of the streets at www.cityofdearborn.org.

Vehicles must be moved from the streets listed above within 24 hours of parking or they will be ticketed. This is to allow city crews to plow those streets as well. ■

Owners must register vacant or rental properties

Owners of rental homes or of any vacant property, including empty lots, must register those parcels with the City to ensure they are kept to neighborhood standards.

Rental properties are also inspected to ensure they are clean and safe for tenants.

Registration is handled through the City's Property Maintenance and Development Services Department.

For information about rental properties, visit www.cityofdearborn.org and search for "Residential Rental Program."

Residents can check to see if a house on their street is registered as a rental and

report unregistered properties by clicking on "Report an Unregistered Rental."

Registering a rental is free, but required inspections are \$200 for a single-family house or \$250 for a two-family building.

Vacant property and lots

The City requires owners of vacant residential and commercial property – including vacant lots – to register those sites to ensure their building exteriors and grounds are properly maintained. Registration costs \$150.

To register vacant property, owners can visit www.cityofdearborn.org and search for "Register Vacant Property."

For both rental and vacant property information, the City is collecting contact information for owners, including email addresses. Quickly contacting property owners about concerns should allow them to address problems, such as tall grass or unshoveled snow, before the issues grow into costly violations.

However, even without notification, property owners are responsible for keeping their parcels up to code.

For more information about registering rental homes or vacant property, call 943-2120. ■

Survey shows residents like living in Dearborn

Residents in general are satisfied with City services and feel like Dearborn is a great place to live, according to a City survey last spring.

Cobalt Community Research conducted the survey in February and March. Participants were randomly selected from among registered Dearborn voters, and 485 returned their form.

Customer satisfaction with City services held steady at 64 points on a scale of 100. In 2011, the score was 63. This year's satisfaction rate was just slightly above the Michigan and Midwest rates, both 63, and the national rate of 62.

Fire/EMS and Police services continue to be well-liked, garnering a 91 and 85, respectively, in customer satisfaction.

Residents recommend Dearborn

About two-thirds of respondents plan to continue to live in Dearborn and would recommend the City as a place to live. Those ratings were both up slightly from 2011.

Dearborn was also highly regarded as a safe place to live (75); a great place for families (74), enjoyable for seniors (73), safe place to bike and walk (71), having a good community image (70), great place for



Dearborn residents give City services and safety high ratings.

businesses (66), enjoyable for young adults (65), and "perfect community for me" (65).

Homeowners and residents who had lived in Dearborn at least a decade made up more than 80 percent of respondents in those two categories.

More than two-thirds of respondents were married or living with a partner, and while two-thirds also identified themselves as white/Caucasian almost 20 percent said they were of Middle Eastern descent.

A 58-page summary of survey results can be found at www.cityofdearborn.org. Search for "citizen survey." ■

Helpful City Phone Numbers

- **General information....943-2000**
- Suspicious Activity Hotline (anonymous) 943-3030
- Police non-emergency 943-2241
- 19th District Court 943-2060
- Neighborhood Services 943-2161
- Permit inspections 943-2400
- Sanitation 943-2243
- Rodent Control 943-2099
- Water main breaks/leaks ... 943-2306
After hours: 943-2100
- Water billing 943-2307
- Trees (on city easements) .. 943-2107
- Recreation 943-2350
- Birth/death records 943-2685
- Election Information 943-2030
- Licenses – builders, dog, garage sale, vendors 943-2015
- Senior Services 943-2412
- Senior Transportation 943-4083
- Taxes 943-2045

Full list including after-hours and weekend numbers for urgent matters at www.cityofdearborn.org. ■



Clip and mail!

Residents asked to complete survey to guide distribution of City news and information

In an effort to better serve the community, the City of Dearborn is conducting a survey to assess how residents obtain information about the City.

Residents can complete the survey online at www.cityofdearborn.org

Zip code (please select one)

- 48124
- 48128
- 48126
- 48120

Age range (please select one)

- 29 or under
- 30-49
- 50-65
- 66 or older

Which City of Dearborn official outlets do you use to get news about Dearborn? (Select all that apply)

- City website (www.cityofdearborn.org)
- City of Dearborn Television (CDTV)
- Any City social media outlet (Facebook, Twitter, YouTube, Pinterest, others)
- The Back Fence* printed newsletter
- City email newsletter
- Nixle.com
- None
- Other (please specify) _____

Do you feel the information presented by the City of Dearborn through official outlets and the media is trustworthy?

- Yes
- No

Do you feel the information presented by the City is relevant?

- Yes
- No

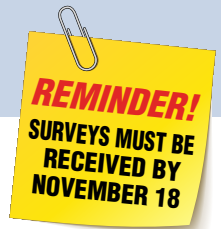
Where else do you get information about the City?

(Select all that apply)

- Television
- Regional newspapers
- Local newspapers
- Social media, including community Facebook pages
- Online-only news or commentary websites

As an alternative, please fill out this survey and mail to:

Public Information/Survey
16901 Michigan Ave., Suite 16
Dearborn, MI 48126



Thank you for your input!

Mayor
John B. O'Reilly, Jr.

City Council
Susan A. Dabaja, President
Thomas P. Tafelski, President Pro Tem
Michael T. Sareini
Brian O'Donnell
David Bazy
Robert Abraham
Mark Shooshanian

Department of Public Information
Mary Lauroche, Director



City of Dearborn
Department of Public Information
16901 Michigan Avenue
Dearborn, MI 48126

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To: Residential Customer

FYI Fall/Winter Schedule

Boo Bash

October 27, 6 – 8 p.m.
The Center, 943-2354
Tickets must be purchased by
October 26 at the Theater Box Office.

Kid's Halloween Party

October 28, 4 – 6 p.m.
Dearborn Historical Museum
Small fee.

Veterans Day Ceremony

November 11, 11 a.m.
The Center
943-2285

Festival of Trees

Fundraiser benefitting Children's Hospital
Nov. 20 – 23 and 25 – 27
The Center
www.FOT.org

The Nutcracker

December 2, 8 p.m.
and December 3, 1 and 7 p.m.
The Center

Dearborn Youth Symphony Concert

December 4, 4 p.m.
The Center

Christmas Tree Lighting & Sing-Along

December 5, 6 p.m.
The Center

Holiday Choral Festival

Dearborn Community Chorus,
Vanguard Voices & Brass
December 10, 8 p.m.
The Center

Sounds of the Season

Motor City Brass Band
December 11, 3 p.m.
The Center

For many more activities, visit
www.cityofdearborn.org

Order a free 2017 City of Dearborn Calendar at www.cityofdearborn.org until October 31

Dearborn residents are invited to order a free 2017 City of Dearborn Calendar until Monday, Oct. 31, 2016.

Place your order online at
www.cityofdearborn.org.

Online ordering is efficient and accurate and saves taxpayers money because the process does not require staff time.

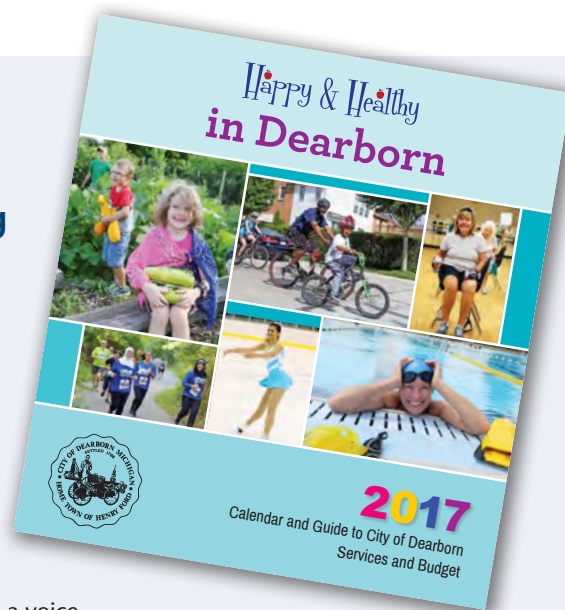
Dearborn residents without access to the internet may order a calendar by calling a voice mail box at 943-3003.

Please give your complete street address, zip code, and, if applicable, your apartment or flat number. Speak clearly when leaving your information in the voice mail. Residents may request one calendar per household.

Calendars will be mailed by Dec. 30.

The City of Dearborn Calendar includes important dates, phone numbers for government departments, the curbside recycling schedule, budget information, and other useful City information.

Those who do not order by the deadline are welcome to pick up a calendar at city buildings beginning in January, while supplies last. ■



Veterans Park and War Memorial dedicated

A beautiful sunny September day saw the dedication of Dearborn's Veterans Park and War Memorial, which honors those who gave their lives in service to our country, as well as all who have served in the military in peacetime and war, on foreign soil or on the homefront.

The new installation is on the campus of the Henry Ford Centennial Library. ■