

## **News from the City of Dearborn**

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**FOR IMMEDIATE RELEASE**

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### **Comcast changing CDTV to channel 915 in January, requires customers to get digital service or converter box**

*Viewing government, schools or public access programs made more complicated by Comcast*

**DEARBORN**, Mich. – Customers of Comcast cable television in Dearborn should know that Comcast is moving CDTV, the City of Dearborn's government channel, from channel 12 to channel 915 on January 15.

This Comcast change requires many people to take additional steps in order to view CDTV, including City Council meetings.

The City of Dearborn has opposed this move.

Comcast is also moving other channels that carry Dearborn school board meetings and public access programming. Viewing these channels, known as public education and government (PEG) channels, also will require additional steps for many Comcast customers.

**Comcast customers who do not have Comcast digital TV service or a newer TV that can accept digital signals will not be able to watch CDTV unless they get a digital converter box from Comcast.**

Comcast has indicated that it will provide the digital converter boxes free to its customers for a year. After that, customers will have to pay a fee: the current cost is approximately \$4.50 per month per box.

Details can be found in information sent by Comcast in the most recent cable bill. This information says: "Current Basic and Preferred Basic Customers can continue to receive PEG programming by acquiring a digital converter, digital service or compatible equipment. For more information on how to continue receiving PEG programming, call 1-877-824-2884."

Comcast will mail a digital converter box to customers upon request. For a fee, Comcast will install the digital converter box. Contact Comcast for details on the installation fee.

Comcast customers with concerns about this situation can contact the City of Dearborn, which will discuss the concerns with Comcast. Email [dearborncable@yahoo.com](mailto:dearborncable@yahoo.com) or call the Department of Public Information at Dearborn City Hall at 313.943.2285.

Dearborn customers of WOW Cable are unaffected by this situation, and can continue to view CDTV on its current channel location on WOW! channel 10.

As of Monday, Dec. 17, Comcast began carrying CDTV on channel 12 and channel 915 in anticipation of the switch for all PEG channels. On January 15, however, CDTV will no longer be seen on Comcast channel 12.

Comcast customers should note that January 15 is also the date of the presidential primary. To view Dearborn results of the primary on CDTV, Comcast customers will need to be able to receive digital channel 915.

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cdtv channel number change dec 27 2007