

# ADDITIONAL FREQUENTLY ASKED QUESTIONS (FAQs)

- **Will a new healthcare ID Card be mailed to me?**
  - **BCBS:**
    - BCBS Pre-65 retirees – you will receive a new ID card prior to 1/1/2023
    - BCBS-Medicare Advantage – you will NOT receive a new card
    - Humana RX (BCBS MA retirees)- you will receive a new ID card prior to 1/1/2023
  - **HAP:**
    - HAP Pre-65 retirees – you will receive a new ID card prior to 1/1/2023
    - HAP Senior Plus – you will receive a new card prior to 1/1/2023
  - **Notes:**
    - If you transferred from HAP to BCBS, you will receive a new card prior to 1/1/2023
    - If you do not receive a healthcare ID card, please contact the insurance company directly
- **If I move out of state, can I change my health care when I move?**

Yes, moving out of state is considered a life event, and you will be able to change your health care.
- **What happens if I turn age 65 mid-year, does my coverage change?**

Yes, it will change to the Medicare Advantage plan, if you have HAP – it will change to the HAP-Senior Plus plan or if you have BCBS – it will change to the BCBS-Medicare Advantage plan.

You will receive a letter from the City of Dearborn approximately 3-4 months before your birthday, advising that you must file for Medicare Part B and then complete an enrollment form. Your medical advantage plan will begin on the first day of the month that your birthday is in. You will receive a new card from BCBS (and Humana) or HAP.
- **I want an extra card for my HRA, how do I get one?**

You can contact P&A Group directly 716-852-2611 and request a second card; or you can go to the website at [padmin.com](http://padmin.com) and on the left-hand side, please see Quick Links, Benefits card Order Form.
- **When will the HRA funds be available to use?**

If you are a retiree on or before 12/31/2022, your HRA card will be loaded with two years of your deductible, for 2023 and 2024 no later than January 1, 2023.