Go to Cityofdearborn.org
Scroll down to popular Services

Click on Look up/pay a Water Bill
Water and sewage rates in the City of Dearborn are set annually in accordance with usage and costs levied by the Detroit Water and Sewerage Department. Water and sewage bills are sent quarterly and must be paid in full within 21 days.

Related services: Look Up City Water Rates

Payment options

The City of Dearborn offers a variety of options for residents to pay their water bills in order to make the process as easy as possible.

New Online Bill Look-up and Credit Card Payments

To access the new online payment system, visit this link:

Look Up or Pay Water Bills Online

Residents should log in by using their water billing account number and name, exactly as it appears on the water bill. The website will then prompt residential customers with options for billing information and payments.

The processing fee for making credit card payments through the new system is 2.5%. The city does not receive any processing fees, only the amount of the water bill.

New features include:

• Log In - All that is needed is the account number and the name as it appears on the bill.
• Account History - allows customers to see online transactions.
• View Bills - This page allows the water customer to view the most current bill with a drop down option to view past bills.
• Make a Payment - Residential customers can make a payment online with a credit card at the prompt.
• Pay via VISA and Mastercard credit or debit cards are accepted. Information associated with the credit card is...
Click on *Look Up or Pay Water Bills Online*

Click on *Create User Profile*

Fill in Water account number and name just as is on water bill

Click Confirm Account

Fill in each item above and click *Register*. 
Go to your email, click on Account Activation Link

Click on Link Click to Login

Enter in Username and Password

Click Sign In
To retrieve the most current bill, click on *View Bill*

**Note:**

You can link multiple accounts to one sign on by clicking on User Profile, then click on Add Accounts. You may add and delete as many accounts as needed.

Click on *Account Summary* to go back a screen.
To pay your bill, click on *Make a Payment*

Enter in amount of Payment then proceed to click *I Agree to the Terms and Conditions.*

Finally, click *Pay with Credit Card.*

**Note:** There is a 2.5% convenience fee when paying online by credit card.
City of Dearborn
How to look up and pay a Water Bill

Fill in Billing Information area

Fill in Payment Information

Click Make Payment